

The PM Newsletter



YOUR ADS ARE BURNING MONEY

**BECAUSE YOU ARE MEASURING
THE WRONG METRICS**

Ad costs are at an all-time high in 2025. **CPMs have jumped 20-30% YoY**, competition is fiercer, and customer attention spans are shrinking. Everyone is spending more, but not everyone is seeing better results.

Yet, most businesses are still measuring success like it's **2020**—tracking vanity metrics that look impressive in a report but do nothing for actual growth. **You might be celebrating numbers that aren't translating into revenue.**

Here's what's misleading you, and what you should track instead to make your ads profitable.

Metrics That Are Leading You Astray in 2025:

Click-Through Rate (CTR) – The Illusion of Interest

CTR makes your reports look good, but what does it really mean? A high CTR means people are clicking, but it doesn't tell you why they clicked or if they converted. If users bounce right after landing on your page, you've essentially paid for nothing. Focusing too much on CTR can lead to misleading optimizations, where you chase curiosity instead of real intent.

Cost Per Lead (CPL) – Cheap Leads, Expensive Mistakes

Marketers love a low CPL. But in 2025, low-cost leads often mean low-quality leads - people who sign up but never buy. You could be flooding your CRM with cheap leads that never move beyond your email list. Instead of celebrating low CPL, ask: *How many of these leads actually turn into paying customers?*

Impressions & Reach – Vanity Over Value

Your ad has a million impressions? Great. But impressions don't equal conversions. Just because people saw your ad doesn't mean they engaged with it. Reach and impressions can make your campaign look successful, but if engagement and conversions are low, you're just paying for visibility, not impact.

Measure What Matters

Customer Acquisition Cost (CAC) vs. Lifetime Value (LTV) – The Real Profit Indicator:

It's not about how much it costs to acquire a customer - it's about how much that customer is worth over time. If your CAC is high but your LTV is low, your business is running on a treadmill, constantly chasing new customers instead of retaining profitable ones. In 2025, scaling means focusing on retention just as much as acquisition.

down conversion rates by audience segment, you could be throwing money at the wrong crowd. The right metric isn't just "How many people converted?" but "*Which customer segments converted the most?*" Knowing this allows you to double down on the audiences that drive the most revenue.

Revenue Per Click (RPC) – The Metric That Ties It All Together: A high CTR without conversions is just wasted spend. Instead of focusing on how many people *clicked*, start tracking how much revenue each click generates. A lower CTR with a high RPC beats a high CTR with zero conversions every single time. This is how you make every ad dollar work harder.

Ads should be an investment, not an expense. But if you're tracking the wrong metrics, you're making decisions in the dark—optimizing for numbers that don't move the business forward.

When you start measuring what truly matters, everything shifts. Your ad spend stretches further, your strategy becomes clear, and your results speak for themselves.

It's time to stop chasing vanity and start driving real growth. Let's make every dollar count.

"What gets measured gets managed." – Peter Drucker

Until next time, [Pramod Maloo](#)

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